

Coastal Heating & Cooling Specialists Preventative Maintenance Service Agreement

Coastal Heating & Cooling Specialists Can Save You Money On Your Utility & Repair Bills:

Our professional service technicians understand your air conditioning and heating system and can eliminate money wasting problems.

We have developed a customized program that addresses the problems we see most often. The comprehensive service and maintenance agreement we offer is designed to:

- Reduce the possibility of an air conditioning or heating breakdown.
- Reduce your utility and repair costs.
- Provide prompt emergency service if the need arises.
- Provide a 15% discount on parts.
- Maintain or enhance your current level of comfort.

Your Benefits:

Prompt Service - Preventative Maintenance Service Agreement owners get priority attention over all call-in customers.

Prolong the Effective Life of Your Equipment - through regularly scheduled tune-ups and professional cleanings; correct minor problems before they become costly major ones.

Minimize Energy Consumption through Scheduled Maintenance - Proper adjustment and cleanings can reduce consumption up to 30%; get more cooling/heating for your energy dollar.

Transferable - Should you ever sell your house, the agreement shifts automatically to the new owners; makes your house more marketable.

Professional Service - All service scheduled when it will do the system the most good; yet scheduled conveniently for you.

Comprehensive Service Record Maintained on Each Piece of Equipment - Running record of service performed.

We know that our satisfied customers have been and will continue to be the secret to our success. We also believe that our Preventative Maintenance Air Conditioning & Heating Service Agreement program is the best way for us to keep our customers satisfied.

Precision Tune-Up Procedures Include:

(by appointment only)

Gas Heating Systems:

- SAFETY CONTROLS will be operationally checked.
- BLOWER WHEEL will be cleaned and MOTOR lubricated.
- BURNER GRATES & FLUE PASSAGE will be brushed and vacuumed
- CHECK IGNITION.
- GAS LINE will be leak checked from the furnace shut off valve to the burners.
- COMBUSTION AIR openings will be checked.
- SECURE ALL PANELS.
- THERMOSTAT will be checked and calibrated as required.
- SET UP UNIT to obtain maximum efficiency.

Oil Heating Systems:

- OIL FILTER CARTRIDGE will be replaced and CLEAN BOWL.
- OIL LINES & OIL PUMP will be flushed.
- NOZZLE will be replaced and ELECTRODES readjusted.
- HEAT EXCHANGE & SMOKEPIPE will be brushed and vacuumed.
- FIRING RATE & SPRAY ANGLE will be set properly.
- OIL LINES & CONNECTIONS will be inspected.
- SAFETY CONTROL SHUTDOWN timing checkout.
- BURNER ASSEMBLY cleaned.
- OIL MOTORS.
- ADJUST DRAFT.
- SMOKE TEST.
- SET UP UNIT to obtain maximum efficiency.

Air Conditioning Systems:

- CONDENSER COIL fins will be straightened and cleaned as required.
- EVAPORATOR COIL will be inspected and cleaned as required.
- BLOWER WHEELS will be inspected and cleaned as necessary.
- REFRIGERANT CHARGE checked by superheat/subcooling method.
- BELTS AND PULLEYS will be inspected and adjusted as required.
- LUBRICATION of motors and bearings.
- THERMOSTAT will be checked and calibrated as required.
- CONTROLS & SAFETIES will be inspected and tested.
- MOTORS will be cleaned and inspected.
- CAPACITORS will be tested.
- CONDENSATE DRAIN will be checked to assure it is open.
- CRANKCASE HEATER will be operational checked.
- RELAYS & CONTACTORS will be inspected.

- UNIT DISCONNECT will be inspected.
- UNIT WIRING will be inspected and loose connections tightened.
- DUCT WORK will be checked for leaks and proper insulation.

General Conditions:

Preventative Maintenance Service Agreement

Coastal Heating & Cooling Specialists will provide emergency service to you before non-agreement customers.

Service will be performed as soon as feasible under normal conditions. We shall not be liable for delay or failure in providing such service or material, when such delays or failure is due to conditions beyond our control. In no event shall we be liable for any consequential damage or injury.

The agreement does not include any parts or materials except maintenance materials (lubrication/cleaning supplies) necessary to perform the required maintenance.

Any repairs required beyond those provided in this agreement will be brought to your attention and will be billed on a time and material basis. Payment is due upon completion of additional repairs. Coastal Heating & Cooling Specialists shall not be liable for any loss arising from delay, failure to discover a condition requiring repair or replacement, or as a consequence of any performance under this agreement.

We reserve the right to decline issuance of a policy if prior inspection should reveal that the heating equipment is in such condition that the service offered would be unsatisfactory to either or both parties.

Our Service Agreement is automatically self-renewed for each successive year unless either party gives 30 days prior notice to the other.